



1813 Associates Ln Suite A Charlotte, NC 28217

704-357-8800 Fax 704-357-8802

## Certificate Of Warranty



*Issued To*

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*Original Purchaser-Present Property Owner*

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*Street Address*

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*City, State, Zip*

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*Job #*

*Date Of Installation*



## ***Lifetime Fully Transferable Window Warranty***

Better Homes and Alside the manufacturer of the Alside window system, makes available to the Original purchaser/ Present Property Owner the Lifetime Warranty, warranting the Alside window system for as long as the Property Owner shall own and live in the property at the stated property address, from date of window or patio door installation, under normal use and service, against specified defects in material and workmanship of the Alside Vinyl Window System, occurring as a direct result of the manufacturing process, and subject to the terms and conditions of this warranty. All warranties are null in void if Better Homes does not receive full and final payment on products and services received.

### **Lifetime Warranty-Vinyl Sash Frame and Vinyl Frame:**

For as long as the Original Purchaser/ Present Property Owner shall own and live in the property, the rigidized Vinyl in the window and the patio door sash frames and in the window /patio door main frame of the basic window unit will be warranted against cracking, warping, peeling, flaking, blistering or corroding.

### **Lifetime Warranty-moving parts of the basic window unit:**

The moving parts of the basic window, consisting of the balance to raise and lower the window sash or the brass wheels to slide the sash, and locking mechanisms to secure the window or patio door sash, are all warranted for as long as the Original Purchaser/Present Property Owner shall own and live in the property.

### **Lifetime Warranty-Fiber Glass Screening and Screen Frame:**

The fiber glass screening materials used in the window/patio door screen and the material for manufacture of the screen frames are warranted against manufacturing defects resulting in rotting or rusting, for as long as the Original Purchaser/ Present Property Owner shall own and live in the property, should such a manufacturing defect occurs, the Better Homes agrees to furnish new screen material or new screen frame material to the property owner.

### **Lifetime Warranty-Insulated Glass Unit.:**

The hermetically sealed insulated glass unit of the Better Homes &

Alside Vinyl Window /Patio Door System is warranted for as long as the Original Purchaser/ Present Property Owner shall own and Development of material obstruction of vision occurring from manufacturing defects, resulting from film formation or dust collection between the interior glass surfaces, caused by failure of the hermetic seal, under conditions of normal use and service.

### **Lifetime Warranty on labor and its provisions:**

Better Homes will warranty the window to the Original Purchaser/ Present Property Owner shall own and live in the property from the date of window installation for repair or replacement of the warranted window part or component under the provisions of this warranty. Along with the parts and the components Better Homes will also cover the labor cost needed to repair or replace any parts or components needed. Alside under This Warranty will cover Glass breakage and Seal Failure, where Better Homes will cover Screens for tearing and all parts and components including labor at no cost.

### **Better Homes Window Systems Transferable Warranty**

#### **To Successor Owner:**

This Warranty for the alside manufactured window and Patio Door system which is installed by Better Homes is transferable one time by the Original Purchaser/ Present Property Owner to the subsequent owner and shall not be further transferable. The new owners of the property must contact Better Homes within 90 days Via Certified mail of closing in writing for the transfer to be valid. please contact Better Homes via certified mail to the address listed above.

#### **Property Owner Claim Procedure and other Warranty Provisions:**

Any claims or defects under this warranty should be made in writing to Better Homes, 2010 New Albany Rd, Cinnaminson NJ 08077. Please include the discovery of the claimed defect, describing the defect claimed referring to this warranty and the date of the window installation, together with proof of purchase, proof of property ownership and transfer info as requested. Allow a reasonable time for inspection purposes if determined to be necessary. Better Homes will not be liable to you under any circumstance for incidental or consequential damages including property damage. Upon review of the claims all replacement parts and components that are deemed defective will be repaired or replaced according to the provisions of this warranty, then Better Homes agrees at its options to repair or replace the defective part or component of the window free of charge which also includes the labor cost as well.

Alside reserves the right to discontinue or change any Alside Vinyl Window System as manufactured. If the part or component of the window originally installed is not available Alside determines to make replacement, Alside shall have the right to substitute a compatible part or component. Apportioned when pro rata basis applies over the warranted time period for usage. This warranty covers only the specified manufacturing defects as specified herein. This warranty does not cover any other damages or material failure including, but not limited to, normal weathering of the main and sash frame, screens and screen frame, oxidation, accidents or intentional damage, or fire, flood, wind-blown objects, hail, lighting, earthquake or any other Acts of God, chemical pollutants, chemicals, brick wash, mildew, negligent maintenance, misuse or abuse, building settlement or structural defects, or if subjected to stresses resulting from localized heat sources which causes temperature differentials over the glass surfaces or edges, or any other causes or occurrences beyond the Manufacturers control. This warranty does not apply if the windows are painted, varnished or coated with any other substance.

Normal weathering may cause any surface to oxidize, chalk or accumulate surface dirt or stains due to weather and atmospheric conditions. The geographic location, the quality of the atmosphere and other local factors in the area, over which the Manufacturer has no control, contribute to the severity of these conditions.

Condensation on windows may occur as the natural result of humidity within the house or building area and changes in interior / exteriors temperatures, and does not indicate a defect in the window. This warranty does not cover condensation nor frost or freezing from condensation on the windows.

THE WARRANTY STATEMENTS CONTAINED IN THIS WARRANTY SET FORTH THE ONLY EXPRESS WARRANTIES INTENDED BY BETTER HOMES AND ALSIDE FOR THE WINDOWS, IN LIEU OF ALL OTHER WARRANTIES, AND THE PROVISIONS OF THIS WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF BETTER HOMES AND ALSIDE AND THE PROPERTY OWNERS EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY, BETTER HOMES AND ALSIDE SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THE WINDOWS.

Some states do not allow the exclusions or limitations of incidental or consequential damages, so the above exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.